



Mini Grassroots (U4-U10)

1. Players who request a refund prior to season start-up will receive a full refund less a \$25 administration fee.
2. Players who request a refund after season start-up and prior to June 30th (summer) or December 31st (winter) will receive 50% refund of the program registration fee.
3. Refund requests received after June 30th (summer) or December 31st (winter) will be issued for medical reasons only. A physician's note must accompany the refund request. The refund will be pro-rated based on the length of participation in the season and club incurred costs.

Skills Centre, Performance & Youth Grassroots Teams

1. Players who request a refund prior to their first scheduled session (either Player Placement or first team practice) will receive a full refund less \$25 administration fee
2. Players who request a refund after participating in any of the Player Placement Sessions and prior to being placed on a team will receive a full refund less \$50 fee.
3. Players who have been placed on a team and team training has commenced will receive a full refund less \$100 fee.
4. Refund requests received once league game play has commenced will be issued for medical reasons only. A physician's note must accompany the refund request. The refund will be pro-rated based on the length of participation in the season and club incurred costs

Every refund request must be submitted by filling out a refund request form and emailing it to the club registrar at registrar@hcusoccer.ca. The refund request form can be found under Our Club / Policies.

Please allow up to 4 weeks for the club to approve and process all refund requests.